



## Honorable F. Ann Rodriguez

Pima County Recorder

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# PRESS RELEASE

DATE: NOVEMBER 9, 2018

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FOR IMMEDIATE RELEASE

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## *Ballot Validation Deadline Extended To Wednesday, November 14 by 5:00 p.m. For the 2018-General Election Call 520-724-4330 ask for "Problem Ballot Team"*

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Voters must call 520-724-4330 **immediately** to discuss this matter with our staff. If you do not call, we cannot process your ballot to be counted. Phone lines will be open as follows:

Saturday, November 10

Tuesday, November 13

Sunday, November 11

Wednesday, November 14

Monday, November 12

**Between the Hours of 8:00 a.m. to 5:p.m.**

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Each election the Pima County Recorder's Office receives Ballot by Mail signatures that our office is unable to verify. By law the voter's signature on their white ballot affidavit envelope must be verified for their ballot to be counted.

The Pima County Recorder's Office has a team of staff members who spend the entire election attempting to contact voters to verify their signatures on their ballots. The members of the "Problem Ballot Team" have all worked multiple elections and are some of our most experienced staff members. Our office uses many different communication means to reach out to voters. We make phone calls, text messages, email and mail letters.

The Pima County Recorder's Office has been recognized as the most proactive Recorder's Offices in the State of Arizona and has set the benchmark when it comes to voter outreach and resolving problem ballot signature.

The Recorder's Office posts voter ballot status on the [www.recorder.pima.gov](http://www.recorder.pima.gov) website. Just click on "Ballot by Mail Status" to see if your ballot has been turned over to the Department of Elections for tabulation.

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